



Curriculum Vitae Europass

Personal information

First name(s) / Surname(s) **Boscarol Maurizio**

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Nationality Italiana

Date of birth June, 10th, 1969

Gender M

Occupational field

**Usability, Accessibility, Information Architecture and Web design freelance specialist
- web content and interactive designer**

Main work experience

Dates 2019

Occupation or position held Graphic novel Artist

Main activities and responsibilities Graphic novel drawing and inking for an upcoming book for Feltrinelli Comics (due 2020)

Name and address of employer Feltrinelli editore

Type of business or sector Publishing

Dates 2018/2019

Occupation or position held UX consultant

Main activities and responsibilities Planning and monitoring the execution of different UX activities (questionnaires, semantic analysis, usability testing) for the new public service network mycivis.bz.it

Name and address of employer SIAG, Bolzano, IT

Type of business or sector Private

Dates 2018

Occupation or position held Graphic novel Artist

Main activities and responsibilities Graphic novel drawing and inking for the book "Il timido anticristo", published on October 2019 by Feltrinelli Comics

Name and address of employer Feltrinelli editore

Type of business or sector Publishing

Dates	2017
Occupation or position held	Comic artist
Main activities and responsibilities	writer and artist for a webcomic essay about wealth inequalities "Who owns the world", published on the website Thenib.com on August, 2nd, 2017.
Name and address of employer	First Look Media
Type of business or sector	Publishing
Dates	2016/2017
Occupation or position held	UX and usability specialist
Main activities and responsibilities	UX and co-design assessments, using multiple techniques: questionnaires, interviews, mockup and wireframe assessments, graphical assessment with online questionnaires, usability testing, for the upcoming mobile app
Name and address of employer	Bologna Airport
Type of business or sector	Private/Public
Dates	2016/2018
Occupation or position held	HCD and UX consultant
Main activities and responsibilities	Analysis, co-design moderation with stakeholders and usability testing for the OT11/OT2 website development aimed at expose guidelines and protocols coordinating regional and central state administration developing best practice about administration and digital agenda, considering AGID guidelines for design and service design
Name and address of employer	Formez s.p.a.
Type of business or sector	Public
Dates	2016
Occupation or position held	Expert/consultant
Main activities and responsibilities	Coordination and assistance for a Central-state and regional area service design protocol agreement according to AGID guidelines for service design
Name and address of employer	Formez S.p.a., Dipartimento della Funzione pubblica
Type of business or sector	Public
Dates	2015-2016
Occupation or position held	Contract Professor
Main activities and responsibilities	Informatic course, Department of Medicine
Name and address of employer	University of Trieste
Type of business or sector	Public, university
Dates	2015
Occupation or position held	Usability specialist
Main activities and responsibilities	Usability testing for a web application for medical public service
Name and address of employer	Cup2000 S.p.A.
Type of business or sector	Private/public
Dates	2015
Occupation or position held	Usability specialist

Main activities and responsibilities	Planning and writing for a training path towards web usability in public services design
Name and address of employer	Formez
Type of business or sector	Private/public
Dates	2015
Occupation or position held	Instructional Designer
Main activities and responsibilities	Designing and planning a course for italian central PA members about eGLU protocol
Name and address of employer	Dipartimento Funzione Pubblica
Type of business or sector	Public
Dates	2013-2015
Occupation or position held	Usability specialist
Main activities and responsibilities	UX Lead of the Italian Government's Working Group on usability, developing eGLU2.0 and eGLU2.1 testing protocol
Name and address of employer	Dipartimento della Funzione Pubblica
Type of business or sector	Public
Dates	2015
Occupation or position held	Usability specialist
Main activities and responsibilities	Workshop at Università di Bari on "Improving web services"
Name and address of employer	Formez
Type of business or sector	Private/public
Dates	2015
Occupation or position held	Usability and UX specialist
Main activities and responsibilities	Usability testing consultancy and workshop (including eGLU2.0)
Name and address of employer	Bologna-airport
Type of business or sector	Private/public
Dates	2015-current
Occupation or position held	Usability and UX specialist
Main activities and responsibilities	Analysis, Requirements and prototyping consultant for different company's websites redesign
Name and address of employer	Vela s.p.a., Venezia
Type of business or sector	Private/public
Dates	2014
Occupation or position held	Usability and UX specialist
Main activities and responsibilities	Analysis, Requirements and usability testing consultant for Veneziaunica redesign
Name and address of employer	Vela s.p.a., Venezia
Type of business or sector	Private/public
Dates	2014
Occupation or position held	Marketing Consultant

Main activities and responsibilities	Emotional and Semantic Analysis for different Lottomatica brands
Name and address of employer	Reply sr.l., Rome
Type of business or sector	Private
Dates	2014
Occupation or position held	Web usability specialist and UX designer
Main activities and responsibilities	Requirement Analysis for giustizia.it website
Name and address of employer	Engineering S.p.a.; Giustizia.it
Type of business or sector	Private/public
Dates	2014
Occupation or position held	Web usability specialist and UX designer
Main activities and responsibilities	Working group coordinator for eGLU project about low-cost usability testing for public administration
Name and address of employer	Dipartimento della Funzione Pubblica
Type of business or sector	public
Dates	2014
Occupation or position held	Web usability specialist and UX designer
Main activities and responsibilities	Webinar and other teaching activities
Name and address of employer	Formez
Type of business or sector	Private/public
Dates	2013
Occupation or position held	Comic artist
Main activities and responsibilities	Writing and art for a comic book about EU targeted to young-adults
Name and address of employer	Rappresentanza Italiana della Commissione Europea
Type of business or sector	Public
Dates	2013
Occupation or position held	Web usability specialist and UX designer
Main activities and responsibilities	Prototyping for new service site
Name and address of employer	Vela s.p.a., Venezia
Type of business or sector	Private/public
Dates	2013
Occupation or position held	Web usability specialist
Main activities and responsibilities	Web usability testing, information architecture
Name and address of employer	Inscentiafides.com, Repubblica S. Marino
Type of business or sector	Private
Dates	2011-2012
Occupation or position held	Cartoonist, Comic artist
Main activities and responsibilities	Comic pages and political cartoon for the magazine "Il Male di Vauro e Vincino"

Name and address of employer	Editoriale Il Male -
Type of business or sector	Private, publishing
Dates	2012
Occupation or position held	Web usability specialist
Main activities and responsibilities	Web usability testing
Name and address of employer	Università Bocconi
Type of business or sector	Private
Dates	2012
Occupation or position held	Web usability specialist
Main activities and responsibilities	Web usability testing and IA manager for www.airc.it redesign
Name and address of employer	Educom s.r.l.
Type of business or sector	Private
Dates	2012
Occupation or position held	Teaching
Main activities and responsibilities	HTML5/CSS3 course
Name and address of employer	Rete civica Comune di Prato
Type of business or sector	Public
Dates	2011/12
Occupation or position held	usability specialist for mobile
Main activities and responsibilities	Usability analysis and test for mobile devices
Name and address of employer	Youco and engineering s.r.l.
Type of business or sector	Private
Dates	2010-2012
Occupation or position held	Cartoonist
Main activities and responsibilities	Daily political cartoon for Il futurista
Name and address of employer	Il futurista editore
Type of business or sector	Publishing
Dates	2011
Occupation or position held	Teaching
Main activities and responsibilities	Web writing
Name and address of employer	Seat s.r.l.
Type of business or sector	Private
Dates	2011
Occupation or position held	Web usability specialist
Main activities and responsibilities	Web usability testing
Name and address of employer	Camera di Commercio di Torino

Type of business or sector	Private
Dates	2011
Occupation or position held	Teaching
Main activities and responsibilities	Persuasion design course for mobile devices
Name and address of employer	Neomobile, Rome
Type of business or sector	mobile ITC
Dates	2011
Occupation or position held	Web design
Main activities and responsibilities	Analysis, design and implementation of psesrl.it
Name and address of employer	PSEsrl.it, Palmanova, UD (IT)
Type of business or sector	Engineering
Dates	2011
Occupation or position held	Mobile App designer
Main activities and responsibilities	Design and prototyping for tablet
Name and address of employer	Metisoft for Indesit
Type of business or sector	Private
Dates	2010
Occupation or position held	Formative teaching
Main activities and responsibilities	Teaching and consultant about web design
Name and address of employer	Rete Civica Comune di Prato, Tuscany IT
Type of business or sector	Public industry
Dates	2010
Occupation or position held	Teaching
Main activities and responsibilities	Web site and web application design - course design and teaching
Name and address of employer	INSIEL spa, Trieste
Type of business or sector	Private/public agency
Dates	2010
Occupation or position held	Teaching and consulting
Main activities and responsibilities	Cognitive walkthroug and website accessibility advocacy and workshop direction
Name and address of employer	Rete Civica Comune di Prato, Tuscany, IT
Type of business or sector	Public agency
Dates	2010
Occupation or position held	Contract Professor
Main activities and responsibilities	Informatic course, faculty psychology
Name and address of employer	University of Trieste

Type of business or sector	Public, university
Dates	2010
Occupation or position held	Workshop leader
Main activities and responsibilities	IA workshop and consulting
Name and address of employer	INFN (Physic National Institute, Chapter of Trieste)
Type of business or sector	Public
Dates	2010
Occupation or position held	Teacher
Main activities and responsibilities	Advanced interaction-design course
Name and address of employer	SIAG, Bolzano, IT
Type of business or sector	Private
Dates	2009
Occupation or position held	Teacher/expert
Main activities and responsibilities	Css-design and Interaction-design
Name and address of employer	Datasiel, Genova
Type of business or sector	Private
Dates	2008/2009
Occupation or position held	IA consulting
Main activities and responsibilities	Card sorting unito.it
Name and address of employer	CSI piemonte, www.csi.it
Type of business or sector	Consulting
Dates	2008/2009
Occupation or position held	External Advisor
Main activities and responsibilities	Diadem Project
Name and address of employer	Unione Europea
Type of business or sector	Consulting
Dates	2008/2009
Occupation or position held	Contract professor
Main activities and responsibilities	Journalism and new media course, university of Trieste
Name and address of employer	Università degli Studi di Trieste, www.units.it
Type of business or sector	Public
Dates	2008
Occupation or position held	Usability specialist
Main activities and responsibilities	Usability analysis alloggio.it, website for redesign
Name and address of employer	Pallino s.r.l., Padova

Type of business or sector	Consulenza di usabilità
Dates	2008
Occupation or position held	Interaction design, web design
Main activities and responsibilities	Web site nidi-intercomunalì.it
Name and address of employer	Comune di Gradisca d'Isonzo, Gorizia
Type of business or sector	Public sector
Dates	2004-2008
Occupation or position held	Contract professor
Main activities and responsibilities	Multimedia Publishing course
Name and address of employer	University of Trieste;
Type of business or sector	Public, university
Dates	2007/8
Occupation or position held	Research manager
Main activities and responsibilities	Empirical research about accessibility and computer usage of disabled people
Name and address of employer	CSI Piemonte; www.csi.it
Type of business or sector	Ricerca sperimentale di usabilità/accessibilità
Dates	2007
Occupation or position held	Freelance, expert
Main activities and responsibilities	Writing workshop and supervisor
Name and address of employer	Paypal italia s.r.l.
Type of business or sector	Web writing
Dates	2007/2008
Occupation or position held	Usability specialist
Main activities and responsibilities	Usability analysis and test
Name and address of employer	Findomestic s.p.a. (www.findomestic.it)
Type of business or sector	Financial
Dates	2007
Occupation or position held	Web Designer
Main activities and responsibilities	Bfservizi and bolognafiere web presence redesign
Name and address of employer	Bfservizi, Bologna (bfservizi.it)
Type of business or sector	Publishing, services
Dates	2006-2009
Occupation or position held	Usability Analyst and Web Designer
Main activities and responsibilities	University web application analysis and redesign
Name and address of employer	Vocabola Lab

Type of business or sector	web agency
Dates	2004-2007
Occupation or position held	Accessibility and usability teacher
Main activities and responsibilities	Usability e user centred design courses
Name and address of employer	CNIPA; www.cnipa.gov.it
Type of business or sector	Public agency
Dates	2006
Occupation or position held	Instructional designer and writer
Main activities and responsibilities	Writing some modules of TRIO elearning project
Name and address of employer	Ksolutions/Regione Toscana
Type of business or sector	Private/public
Dates	2006
Occupation or position held	Interface analysis and redesign
Main activities and responsibilities	Faceted search engine (experimental) analysis, redesign and prototyping
Name and address of employer	CSI Piemonte; www.csi.it
Type of business or sector	Private
Dates	2004-2007
Occupation or position held	Graphics and illustrations
Main activities and responsibilities	Book Cover and cartoons for Hops Libri/Tecniche Nuove
Name and address of employer	Hop Libri; Tecniche Nuove
Type of business or sector	Private, Publishing
Education and training	
Dates	1998-1999
Title of qualification awarded	Master: Multimedia Manager
Principal subjects/occupational skills covered	Design and implementation of interactive and multimedial artifact; Use of multimedia software; project management and human resources management skills.
Name and type of organisation providing education and training	Master II Level, Area di Ricerca di Padriciano, Trieste
Dates	1989-1998
Title of qualification awarded	Psychology degree (105/110)
Principal subjects/occupational skills covered	Fondamenti dell'attività cognitiva; percezione, comprensione, linguaggio, attenzione; metodologia della ricerca sperimentale e statistica psicometrica; approfondimento (tesi) sui temi delle variabili grafico percettive e dei livelli di competenza sulla comprensione di testi.
Name and type of organisation providing education and training	Università degli studi di Trieste
Dates	1983-1988
Title of qualification awarded	Informatic school

Principal subjects/occupational skills covered
 Name and type of organisation providing education and training

Programming and repairing computer
 Istituto Tecnico Statale Galilei di Gorizia

Publications:

Date 2014
 Title Linee guida per i siti web delle PA - Vademecum. Il Protocollo eGLU 2.0 - Come realizzare test di usabilità semplificati per i siti web delle PA (coordinator, with Simone Borsci)

Date 2004-2010 (in progress)
 Title Articles about IT and IT design on magazines and sites (too many to list here)

Date 2013
 Title "Viaggio a Fumetti in un'Europa Sconosciuta" (with Thierry Vissol) - Ass. Altrinformazione, Rappresentanza italiana della Commissione Europea

Date 2009
 Title Research: "Indagine osservativa sulle modalità di utilizzo delle tecnologie informatiche da parte degli utenti disabili", resoconto della ricerca empirica condotta per csi piemonte, pubblicato sul sito lau.csi.it (http://lau.csi.it/laboratorio/progetti/indagine_osservativa.shtml)

Date 2003
 Title Libro: "Ecologia dei siti web", Tecniche nuove/hops libri, Milano

Date 2004
 Title Capitolo: "Usabilità, accessibilità e progettazione universale", in R.Scano, "Accessibilità, dalla teoria alla realtà", IWA-Italy Edizioni

Date 2005
 Title Capitolo: "Usabilità e progettazione dei siti", in "Il processo di comunicazione istituzionale attraverso tecnologie web: il caso del sito 3.0 dell'Istituto Superiore di Sanità.", Rapporto ISTISAN 05/44, Istituto Superiore di Sanità, Roma

Date 2003-2005
 Title Monthly articles about web design and usability issues on different magazines: Internet News, poi Internet Pro, Tecniche Nuove.

Data: 2000-2006
 Titolo: Vari articoli informativi e divulgativi su usabilità e accessibilità su www.usabile.it, sito autoprodotta di divulgazione e consulenza di usabilità e accessibilità dei siti web.

Data: ott 2006

Titolo:	"Working with others: accessibility e user research", english article on alistapart n.225, 9 oct 2006 (www.alistapart.com/articles/workingwithothers)
Congress and conventions:	
Date	giugno 2006
Title	"Usabilità e accessibilità dei siti web", workshop - Provincia di Venezia - Polo Est, per i 10 anni del Polo Est
Date	febbraio 2006
Title	Invited speaker - "Annotazioni tratte dall'esperienza in vista delle opportunità e dei compiti introdotti dalla 4/2004", VIII congresso nazionale Società Italiana di Ergonomia
Date	2005
Title	Invited speaker at "Usabilità e accessibilità dei siti web",workshop - Provincia di Venezia in Mira
Date	2001
Title	Invited speaker at "Ergonomia e Nuove tecnologie" convention, Università Bicocca, Milano
Personal skills and competences	
Mother tongue(s)	Italian
Other language(s)	English, French
Self-assessment	
English	Read: C1; Underst. B1; Speaking: B1; writing: B2
French	(*) Common European Framework of Reference for Languages
<i>Social skills and competences</i>	Good group working and coordination; goal-oriented skills
Artistic skills and competences	<i>Illustrator and comic artist for publishing industry - mentioned in some international catalogue</i>
Other skills and competences	Good writing skills; Experience as a stage (theatre) director
Affiliations:	ACM (American Computer Machinery) since 2006; SIE (Ergonomic Italian Society) since 2005
Annexes	none