



Governo italiano

Presidenza del Consiglio dei Ministri

Reform of the Italian Public Administration

Governance of the Reform

Ministro per la pubblica amministrazione e l'innovazione





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Implementation strategy

- The Reform framework put in place by the Minister for Public Administration and Innovation is based on a stringent timeframe, especially for central administrations.
- The implementation requires a thorough coordination among key players of the reform in order to align strategy and resources in different organisations.
- The Minister has defined two main instruments to support this effort, namely the “Reform Delivery Unit”, a coordination unit with representatives of all key players, and a Web Portal on the Reform.
- The aim is to put all administrations in the best possible conditions for the first round of the Performance Management Cycle as defined in the Decree n. 150/200, i.e. as of 2011.
- The Civil Service Department's capability to support administrations in the absorption of a conspicuous amount of norms is a key success factor of the reform.
- Transparency and disclosure of information are intended as drivers of the Reform by the Minister



Key players of the Reform

- The Delivery Unit is composed of representatives of:
 - The Minister's Cabinet, the Technical Secretariat and the Legislative Office
 - Civil Service Department (Collective Bargaining and Regulatory Affairs)
 - Digitalisation Department
 - National School of Government (SSPA)
 - Training Centre (FORMEZ)
 - National Agency for Digitalisation (DIGIT-PA)
 - National Agency for collective bargaining (ARAN)

- External key players are also involved on a bi-lateral and co-operative basis, such as the Commission for Evaluation, Transparency and Integrity, the Association of Municipalities (ANCI), the Association of Provinces (UPI) the Local School of Government (SSPAL), and specific schools of other Ministries (Interior, Treasury, External Affairs, Defence).



Reform Delivery Unit's activities

- In the first phase (November 2009 – February 2010) the Reform Delivery Unit's (RDU) work focused on co-ordinating the annual plans of the various key players, aligning processes and strategic priorities.
- The second phase (March 2010) sees an emphasis on coordinating the support given by the Civil Service Department to legal issues related to the Reform, and on sharing information on first implementation feedback coming from pioneer administrations.
- The RDU has also provided administrations with a first guide to understand the scope and the implications of the reform. This guide will be progressively updated with examples and further support for administration.
- The RDU is responsible for the Web Portal on the Reform: www.riformabrunetta.it .
- The RDU is also the place where key players coordinate their participation to external events in order to promote the Reform.



The Portal on the Reform

- www.riformabrunetta.it is a first in Italy. The Minister's aim with the Portal is to give civil servants and citizens complete and transparent information on the reform process. It is a first implementation of the new transparency framework established in the reform decree n.150/2009.
- The Portal is divided in three areas:
 - A Knowledge Section that contains informative materials and a documentation centre
 - A Monitoring Section containing updates on the various steps of implementation
 - A Participation Section containing all the pilot schemes, forums, communities and first examples of implementation
- The Portal on the Reform links all the other activities related to the reform, in particular initiatives on customer satisfaction, transparency, equal opportunities and front-line support. An English section hosts the main information documents.